



# (Fuego Volcano Eruption)

*Activation: (Fuego Volcano Eruption, Guatemala)*

*Situation Report 1 - (period covered: June 3-4, 2018)*

*Prepared by: Humanity Road / Animals in Disaster*

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## *Situation Overview*

### *Highlights:*

The Fuego Volcano erupted around noon on Sunday, June 3, 2018. It is located 27 miles southwest of Guatemala City. The death toll has been estimated to be over 30, an unknown number are missing, and an estimated 3,000 people have been evacuated. Villages on the slopes of the volcano were buried in volcanic ash, mud and rocks as the volcano erupted for 16 and a half hours on Sunday. Disaster response personnel and the military are conducting search and rescue operations.

[source](#), [source2](#)

This Situation Report provides useful information links, important phone numbers, and situation updates gathered from social media and internet sources.

#### **Twitter handles**

[@Humanityroad](#)

[@Disasteranimals](#)

[@jAidDog](#)

[@DAFNReady](#)

#### **Facebook pages**

[Humanity Road](#)

[Animals in Disaster](#)

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***About Humanity Road:*** Founded in 2010 as a 501(c)3 non-profit corporation, [Humanity Road](#) is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and accurate aid information. Providing such information helps individuals survive, sustain, and reunite with loved ones. For more information, please visit [www.humanityroad.org](http://www.humanityroad.org).

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## Situation Overview

The Fuego Volcano erupted around noon on Sunday, June 3, 2018. It is located 27 miles southwest of Guatemala City. The death toll has been estimated to be over 30, an unknown number are missing, and an estimated 3,000 people have been evacuated. Villages on the slopes of the volcano were buried in volcanic ash, mud and rocks as the volcano erupted for 16 and a half hours on Sunday. Disaster response personnel and the military are conducting search and rescue operations. [source](#), [source2](#)

Visitors and residents in the vicinity of Guatemala City, Antigua and other areas neighbouring Volcan Fuego should monitor local news channels and follow the advice given by the Guatemalan Meteorological Office, INSIVUMEH. INSIVUMEH currently advises against climbing Volcan Fuego. Visitors and residents should exercise caution in areas to the southeast, southwest and due south of the volcano where there will be an increased risk of fast-moving debris flows (lahars) in the coming days, particularly following heavy rain. [source](#) The local Radio station Emisoras Unidas Escuintla is releasing updates on Facebook and has reported that in the city of Escuintla all Services are working standard including telephones and electric power. [source](#) Do not use water to wash ash down the drains, it can cause clogs in the system. [source](#)

## Significant Updates (most recent first)

### 4 June:

- More than 1,500 people associated with CONRED have been deployed to assist with the event. *(Esta mañana más de 1,500 personas que integran el Sistema CONRED trabajan coordinadamente en acciones de respuesta por actividad eruptiva del coloso. Recordamos mantenerse informados a través de nuestras redes sociales).* [source](#)
- On 3 June, 50 burn patients were taken to Escuintla Hospital. More than half were moved to San Juan de Dios and Roosevelt. *(ayer recibimos en el Hospital de Escuintla más de 50 quemados, niños, mujeres, hombres, algunos fallecieron por las quemadas, más de la mitad fueron trasladados a San Juan de Dios y Roosevelt.)* [source](#)
- Situation report from the Mayor of the city of Escuintla *(La Municipalidad de Escuintla y el Alcalde Abraham Rivera a la población informa).* [source](#)
- Professor Maynor Adolfo Barillas Rhodes is convening teachers and teachers of physical education in the municipality of Escuintla; rural and urban areas and average level to meet in hostels and be able to do recreational activities with children in these places. For more information contact the phone: 31124191 [source](#) *(Convoca a maestras y maestros de Educación Física del Municipio de Escuintla; áreas rurales y urbana y nivel medio. Para reunirse en los albergues y poder hacer actividades recreativas con los niños que se encuentran en estos lugares. Para mayor información comunicarse al teléfono: 31124191)*

- Health centers and hospitals in the disaster area mainly need lots of gauze and cream for burns, saline, gloves, antibiotics for adults. (*Los centros de salud y hospitales en el área de desastre necesitan principalmente gasas y crema para quemaduras, solución salina, guantes y antibióticos para adultos*). [source](#)
- The community of Alotenango is asking for potable water. (*La comunidad de Alotenango está pidiendo agua potable*) [source](#)
- National Civil Police agents are working with relief bodies in the search for people affected by the eruption (*Agentes de la Policía Nacional Civil trabajan con organismos de socorro en la búsqueda de personas afectadas por la erupción*) [source](#)
- 7:00am National Civil Police agents arrived at Km 93, border between San Juan Alotenango Sacatepéquez and the village El Rodeo in Escuintla, the goal is the search for survivors in place. (*Agentes de la Policía Nacional Civil llegaron al Km. 93, frontera entre San Juan Alotenango Sacatepéquez y el pueblo El Rodeo en Escuintla, el objetivo es la búsqueda de sobrevivientes en el lugar*). [source](#)
- The military is supporting collection centers for relief supplies. (*Personal de la Tercera Brigada de Infantería y Reservistas Militares de Jutiapa, se encuentran apoyando en centros de acopio para ayudar a los damnificados de #TragediaVolcán.*) [source](#), [source2](#)
- The Guatemalan Red Cross is providing medical and psychosocial support to survivors. (*#CruzRojaGT realiza censo, apoyo Psicosocial y atención médica en albergues habilitados #VolcánDeFuego*). [source](#)
- Via Conred Guatemala: 6am Local time: 3,265 evacuated after eruption. 1.7 million people are affected, 25 have died. The international airport is closed. (*Via Conred Guatemala: 6 am Hora local: 3,265 evacuados después de la erupción. 1,7 millones de personas están afectadas, 25 han muerto. El aeropuerto internacional está cerrado*) [source](#)

### 3 June:

- El Rodeo was buried, and we haven't been able to reach the La Libertad village because of the lava, and maybe there are people that died there, too," Sergio Cabanas, CONRED's general secretary, said on the radio. (*El Rodeo fue enterrado, y no hemos podido llegar al pueblo de La Libertad debido a la lava, y tal vez hay personas que murieron allí también ", dijo Sergio Cabanas, secretario general de CONRED, en la radio.*) [source](#)
- Travel Advisories via Government of UK [Website](#)
- The Guatemalan Army is conducting search and rescue in El Rodeo, El Porvenir, Los Lotes and El Zapote in Escuintla. (*Ejército de Guatemala brinda apoyo en el traslado, búsqueda y rescate de personas afectadas por lava volcánica en aldeas El Rodeo, El Porvenir, Los Lotes y El Zapote en Escuintla*). [source](#)

## National Links

National Coordinator for Disaster Reduction / Coordinadora Nacional Para La Reducción De Desastres (CONRED)

Website Spanish <https://conred.gob.gt> Website [English](#)  
twitter [@ConredGuatemala](#)  
facebook <https://www.facebook.com/conredgt>

Ministry of Health / Ministerio de Salud

website <http://mspas.gob.gt/>  
twitter [@MinSaludGuate](#)  
facebook <https://www.facebook.com/MinisteriodeSaludPublicayAsistenciaSocial/>

National Civil Police / Policia Nacional Civil

website <https://www.pnc.gob.gt/>  
twitter [@PNCdeGuatemala](#)  
facebook <https://www.facebook.com/PNCdeGuatemala>

Army of Guatemala / Ejercito de Guatemala

website <http://www.mindef.mil.gt/>  
twitter [@Ejercito\\_GT](#)  
facebook <https://www.facebook.com/EjercitoGT>

Superintendency of Telecommunications

website <https://sit.gob.gt/>  
twitter [@SITgt](#)  
facebook <https://www.facebook.com/sitgt>

Red Cross Guatemala / Cruz Roja Guatemalteca

website <https://www.cruzroja.gt/>  
twitter [@CRGuatemalteca](#)  
facebook <https://www.facebook.com/CruzRojaGT/>

Volunteer Fire Department / Bomberos Voluntarios De Guatemala

website <http://bomberosvoluntariosdeguatemala.com/>  
twitter [@BVoluntariosGT](#)  
facebook <https://www.facebook.com/bomberosmuni/>

U.S. Embassy in Guatemala:

Website <https://gt.usembassy.gov>

twitter [@usembassyguate](#)

facebook <https://www.facebook.com/Embajada.EEUU.Guatemala/>

## Regional and Local Links

### Chimaltenango Department ([population 648,615](#) as of 2013)

- San Pedro Yepocapa / Municipalidad de Yepocapa: ([population 31,520](#) as of 2011), [facebook](#)

### Escuintla Department ([population 538,746](#) as of 2002)

- El Porvenir: [map](#)
- El Rodeo: [map](#)
- El Zapote: [map](#), [website](#), [facebook](#)
- Escuintla City government / Gobierno Municipal Escuintla: [website](#), [facebook](#)
- La Libertad: [map](#)
- San Miguel Los Lotes: [map](#)

### Sacatepéquez Department

- San Juan Alotenango city / Municipalidad de San Juan Alotenango: [facebook](#)

## Emergency Numbers

### Emergency Phone Numbers

- su teléfono de emergencia es 110.
- 120 and 110: police
- 122 and 123: firefighters
- 128 IGSS (social security ambulance) [Source](#)
- Guatemala Red Cross (Cruz Roja Guatemalteca) - emergency: 2381-6566, Whatsapp: 3070-7496 (*Puedes comunicarte con nosotros vía telefónica ☎ 2381-6566 o enviarnos tu reporte por WhatsApp 📱 3070-7496 las 24 horas.*) [source](#)

### Information Helplines

To be added when available

### Reunification Hotlines and Websites

To be added when available

## Maps and Situational Awareness

**San Juan Alotenango:** (Population 15,880 location [14.487778, -90.805833](#) [map / mapa](#))

Alotenango is a municipality in the department of Sacatepéquez, Guatemala. According to the official census of 2002, it has a population of 15,848 inhabitants. *(Alotenango es un municipio del departamento de Sacatepéquez, Guatemala. De acuerdo al censo oficial de 2002, tiene una población de 15.848 habitantes.)*

### 4 June:

- At least 8 people in the community of Alotenango have died. *(Al menos 8 personas en la comunidad de Alotenango han muerto)* [source](#)
- The community of Alotenango is asking for potable water. *(La comunidad de Alotenango está pidiendo agua potable)* [source](#)

**San Miguel Los Lotes, Escuintla** (Population Unknown)

San Miguel Los Lotes is a village in Escuintla.

### 4 June:

- San Miguel impacted heavily by ash, updates from [EmisorasUnidasEscuintla on Facebook](#)
- Rescue work was suspended due to lava flows [Via @paredesclo\\_PL](#) *(La actividad de búsqueda y rescate se suspendió debido a que se teme que los flujos de lava estén pasando por debajo del que ya se solidifica lo que dificulta la labor de rescate en San Miguel Los Lotes@prensa\_libre)*

**El Rodeo** Escuintla: (Population Unknown) [map / mapa](#)

### 4 June:

- Responders recover five bodies of people who died in the village the Rodeo, *Cuerpos de socorro rescatan a cinco personas fallecidas en la aldea El Rodeo* [source](#)
- 7:00am National Civil Police agents arrived at Km 93, border between San Juan Alotenango Sacatepéquez and the village El Rodeo in Escuintla, the goal is the search for survivors in place. *Agentes de la Policía Nacional Civil llegaron al Km. 93, frontera entre San Juan Alotenango Sacatepéquez y el pueblo El Rodeo en Escuintla, el objetivo es la búsqueda de sobrevivientes en el lugar.* [source](#)

### 3 June:

- El Rodeo was buried, and we haven't been able to reach the La Libertad village because of the lava, and maybe there are people that died there, too," Sergio Cabanas, CONRED's general secretary, said on the radio. *(El Rodeo fue enterrado, y no hemos podido llegar al pueblo de*

*La Libertad debido a la lava, y tal vez hay personas que murieron allí también ", dijo Sergio Cabanas, secretario general de CONRED, en la radio.)* [source](#)

## Shelters and Evacuation Centers

- 4 June - video and report from a shelter in Escuintla (*Transmitimos desde albergue de Salón Municipal de Escuintla*). [source](#)
- 600 people are sheltering in the hostel of the municipal hall of escuintla (*600 personas se refugian en el albergue del ayuntamiento de escuintla*) [source](#)

## Hospitals

### Status of Hospitals

4 June

- Ministry of Health reported that the national hospitals are supplied and are providing medical care to those affected by the eruption of the Fuego volcano. (*El Ministerio de Salud informó que los hospitales nacionales están abastecidos y brindan atención médica a los afectados por la erupción del volcán Fuego*) [source](#)
- Hospital Escuintla is unaffected - operations normal - The Vice President of the republic is at the hospital in Escuintla. The Director of the Roberto Calvo hospital indicates that this hospital is still normal. DENY that it collapsed. (*El vicepresidente de la republica se encuentra en el hospital de Escuintla. El director del hospital Roberto Calvo indica que este centro hospitalario sigue funcionando normal. Niega que haya colapsado*) [Source](#)
- On 3 June, 50 burn patients were taken to Escuintla Hospital. More than half were moved to San Juan de Dios and Roosevelt. (*ayer recibimos en el Hospital de Escuintla más de 50 quemados, niños, mujeres, hombres, algunos fallecieron por las quemadas, más de la mitad fueron trasladados a San Juan de Dios y Roosevelt.*) [source](#)

### Hospital Lists

List of Hospitals in and near Escuintla

<https://www.hospitalsworldguide.com/hospitals-in-guatemala/s-hospitals-in-escuintla>

Hospital Escuintla

Carretera a Taxisco Km. 59.5, Escuintla, Escuintla, Carretera A Taxisco, Escuintla, Guatemala

website <https://sites.google.com/hospitalescuintla.gob.gt/experiencia/home>

facebook <https://es-la.facebook.com/hospitalescuintla/>



Herrera Llerandi

6a. Avenida 8-71, Zona 10 Guatemala

website <http://herrerallerandi.com/>

twitter <https://twitter.com/hospitalherrera>

General Hospital San Juan de Dios

website <http://hospitalsanjuandedios.mspas.gob.gt/>

twitter <https://twitter.com/HospigenGT>

facebook <https://www.facebook.com/Hospigen>

## General Needs

4 June:

- Health centers and hospitals in the disaster area mainly need lots of gauze and cream for burns, saline, gloves, antibiotics for adults. [source](#)
- San Juan de Alotenango needs water, food, diapers, and hygiene supplies (*A las personas que deseen apoyar se les solicita agua y alimentos no perecederos. Por lo pronto hemos recibido ropa, y queremos priorizar agua pura, pañales, y enseres para higiene (jabón, kits de higiene bucal)*). [source](#)

3 June:

- List of needs being collected in Ciudad Vieja, Sacatepequez (includes food, water, and hygiene kits). [source](#)

## Special Needs Populations

### Guatemalan Social Security Institute / Instituto Guatemalteco de Seguridad Social

- The Guatemalan Social Security Institute provides medical care and social welfare support for the vulnerable population in Guatemala  
Address Ave Centroamerica, Escuintla, Guatemala  
website <http://www.igssgt.org/>  
twitter [https://twitter.com/Noticias\\_IGSS](https://twitter.com/Noticias_IGSS)
- Reunification Request - Hospital General San Juan De Dios Hospital is searching for the family of an 8 year old boy [source](#)

## Schools

### Status of Schools

To be determined

### Information Links

## Airports

### Status

4 June:

- La Aurora International Airport [#URGENTE](#) Se reabren operaciones de pista del Aeropuerto La Aurora. [Source](#)

3 June:

- The runway of the international Airport La Aurora will be rehabilitated at 8:00 hours tomorrow. Around 350 men belonging to Civil Aeronautics, COVIAL, National army and municipality of Guatemala perform cleaning of the runway. *(La pista del Aeropuerto Internacional La Aurora será rehabilitado a las 8:00 horas de mañana. Alrededor de 350 hombres pertenecientes a Aeronáutica Civil, COVIAL, Ejército Nacional y Municipalidad de Guatemala realizan labores de limpieza de la pista)* [source](#)
- La Aurora International Airport was closed June 3, 2018 because of the threat to planes caused by the ash. [source](#)

### Lists of Airports / Links

- La Aurora International Airport [@AeroGuatemala](#)
- List of airports in Guatemala. [source](#)

## Roads / Bridges

### Status

3 June:

- A bridge on the RN14 Sacatepéquez-Escuintla was partially destroyed (video). [source](#)
- Volcanic ash is clogging roads (video). [source](#)

## Useful Links

- Road map of Guatemala. [source](#)
- A roadside assistance force (PROVIAL) patrols most of the major highways in the country. PROVIAL can be contacted by calling 2419-2121. [source](#)
- For roadside assistance, travelers may call the police by dialing 110 or 120 or the fire department by dialing 122 or 123. [source](#)

## Railway System

### Status

No impacts found.

## Communications

### Status

#### 3 June

- Claro has credited a package of minutes available to all companies and the USA, so that in the affected areas our users can communicate with their families or rescue entities. *(Claro ha acreditado un paquete de minutos disponible para todas las empresas y los EE. UU., Para que en las áreas afectadas nuestros usuarios puedan comunicarse con sus familias o entidades de rescate)* [source](#)
- In these difficult times, in Tigo we are concerned about the welfare of all Guatemalans. We are supporting our users in the affected areas of El Rodeo and San Miguel los Lotes, crediting them with credit to communicate with their loved ones. *(En estos tiempos difíciles, en Tigo nos preocupa el bienestar de todos los guatemaltecos. Apoyamos a nuestros usuarios en las áreas afectadas de El Rodeo y San Miguel los Lotes, acreditándoles crédito para comunicarse con sus seres queridos).* [source](#)

## Useful Links

- **Real Time Cell Strength Signal Map**
  - [Tigo Open Signal Map Link](#)
  - [Movistar Open Signal Map Link](#)
  - [Claro Open Signal Map Link](#)

- **Millicom**

Website <http://www.millicom.com>

twitter <https://twitter.com/millicom>

facebook <https://www.facebook.com/millicom/>

- **Tigo**

Website <http://www.tigo.com.gt>

Twitter [https://twitter.com/Tigo\\_GT](https://twitter.com/Tigo_GT)

facebook

- **Claro**

website <https://www.claro.com.gt>

twitter <https://twitter.com/claroguatemala>

## Power and Fuel

### Status

- 3 June - 3,377 services affected 150 transformers without service. There is no electrical service in villages: the rodeo, community the queen, Colonia Santa Rosa, community Don Pancho, Cologne 15 October, Finca El Plantation, Aldea Guadalupe, Colonia San Andrés Osuna and community Ceylan. (- 3,377 Servicios Afectados, - 150 Transformadores sin servicio. Por el momento, no se cuenta con servicio eléctrico en las aldeas: El Rodeo, Comunidad La Reina, Colonia Santa Rosa, Comunidad Don Pancho, Colonia 15 de Octubre, Finca El Tabacal, Aldea Guadalupe, Colonia San Andrés Osuna y Comunidad Ceylán). [source](#)

### Useful Links

- EEGSA: [website](#), [@EEGSAGuatemala](#), [facebook](#)

## Water Systems

### Status

To be determined

### Useful Links

**Ministry of Health** <http://www.mspas.gob.gt/>

Instituto de Fomento Municipal <http://www.infom.gob.gt/>

There are a multitude of government entities involved in water and sanitation in Guatemala and none of them has been assigned a clear leadership role in the sector. The [Ministry of Health](#), the Municipal Development Agency (Instituto de Fomento Municipal)([INFOM](#)), the [Ministry of Environment and Natural Resources](#) and the [Planning Secretariat](#) in the President's Office and all have a role [source](#)

## Pictures and Videos

## 4 June

- Guatemalan military photo. [source](#)
- Fuerza Aérea Guatemalteca (*Guatemalan Air Force aerial photos*). [source](#)
- President visits EOC in Escuintla. (*Presidente [Jimmy Morales](#) en compañía de primera dama [Patricia de Morales](#) visitan el Centro de Operaciones de Emergencias en Escuintla*) (video) . [source](#)
- Aerial photos of affected area. [source](#)

## 3 June

- Eruption photos. [source](#)
- Guatemalan Army rescuing injured person. [source](#)
- Guatemalan Army conducting search and rescue. [source](#)
- Volcanic debris destroying bridge (video). [source](#)

## Twitter Accounts

### Hashtags

Primary event hashtags: [#VolcánDeFuego](#), [#FuegoVolcano](#), [#Fuego](#)

Secondary hashtags: [#GuatemalaEstáUnida](#) [#TragediaVolcán](#)

Location hashtags: [#Guatemala](#) [#Escuintla](#) [#Suchitepequez](#) [#Chimaltenango](#) [#ElRodeo](#)

### Accounts of Interest

- Humanity Road [Guatemala twitter list](#).

## FaceBook Accounts

- Governor of Guatemala [Gobierno de Guatemala](#)
- Guatemala National Police [La Policía Nacional Civil de Guatemala](#)
- Guatemala Municipal Firefighters [bomberosmuni/](#)
- Minister of Defense [Ejercito de Guatemala](#)
- Red Cross [Cruz Roja Guatemalteca](#)
- US Embassy [US Embassy Guatemala](#)
- CONRED [Conred](#)
- Local Ad Agency [Noticias Escuintla](#)
- Government of Escuintla [Gobierno Municipal Escuintla](#)
- Superintendent of Guatemala Communications [SITGT](#)

## Traditional Media (TV, Radio, Newspapers)

- Escuintla Local Radio Station is [@EU\\_escuintla](#) and on [Facebook](#)
- Broadcasting live locally [website](#)

- Online radio stations: [source](#)
- List of TV stations: [source](#)
- List of online newspapers: [source](#)
- List of newspapers: [source](#)

## Amateur Radio

- Amateur Radio Club of Guatemala / Club de Radioaficionados Guatemala: [website](#), [facebook](#)

## Animals in Disaster

- 4 June - Temporary homes are urgently needed to house animals affected by the eruption. *(HOGARES TEMPORALES para animales con urgencia de ser atendidos por la erupción del Volcán de Fuego. Por favor abre tu corazón y tu hogar. Escríbenos si puedes ayudar. De nada sirve por el momento ayuda monetaria, medicinas y alimentos si no hay donde meter a los animales.)* [source](#)

## Volunteers Reporting

Alice, Aline, Bee, Cat, Chris, Crystal, Thomas

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